First Information on the Competition
and the Application Form
for the National Quality Award
of the Slovak Republic 2012

JOURNEY TOWARDS EXCELLENCE
The role of The Slovak Office of Standards, Metrology and Testing as the central state administration organization is to create and to keep reliable quality infrastructure tools. The primary aim of these tools is to set a competitive and effective background in the Slovak Republic and to support the protection of consumers - of each citizen. The tools of quality infrastructure in European measures are standards, metrology and conformity assessment, as well as accreditation and market surveillance to the extent of processes directed at enforcement of directives, mainly a new approach.

The Slovak Office of Standards, Metrology and Testing is the coordinator of state quality policy in the Slovak Republic.
Introduction..................................................................................................................................................4
Address of the announcer and organizer........................................................................................................5
Categories of the competition.........................................................................................................................6
Levels of award ............................................................................................................................................6
Participation in the competition........................................................................................................................7
  Course of the competition................................................................................................................................8
Methodology of the competition.......................................................................................................................9
  EFQM Excellence Model..................................................................................................................................9
  CAF Model ..................................................................................................................................................11
Announcement of results and the delivery of prizes and awards in 2011 ........................................................12
Statements of representatives of the winning and awarded organizations in 2011 .............................14
Fees ................................................................................................................................................................17
Confidentiality ..............................................................................................................................................17
European Quality Award .................................................................................................................................18
Promotion and advertising .............................................................................................................................18
Competition schedule .....................................................................................................................................19
Actual winners and award-winning finalists .................................................................................................20

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
The National Quality Award of the SR is the most prestigious quality award for organizations, the highest accolade to be gained nationally, ultimately enabling the winner to gain national recognition amongst competitors in terms of quality management. The competition assesses management in a particular industry in view of unquestionable evidence of success achieved in implementation of the organization’s strategy and permanent improvement of its performance.

The competition for the National Quality Award of the SR (the “competition”) refers to the principal activity of the state quality policy that is presented by the National Quality Program of the SR. It is based on exhaustive, objective assessment of the effectiveness and quality of all activities within an organization. By means of self-assessment, it measures the extent to which the organization’s results (satisfaction of customers, employees, assets for the society and key performance results) correspond to the enablers created by the organization’s top management by means of strategy and planning, human resource management, partnerships, funds, and management and process systems. The correct implementation of these constituents of management result in excellent results of organizations in both the financial and other than financial aspects.

The competition has been organised regularly from 2000 and its individual phases total twelve months. The competition is announced every year in November during the European Quality Week in the Slovak Republic and ends by announcement of results presented in an award ceremony in November of the next year. The recognition within a particular category of the competition is awarded to an organization having demonstrated unique excellence within a specific field or line of business and thus having qualified to serve in view of its overall performance and inspirational conduct to stakeholders as an example for other organizations.

Who may apply for the award?
Any organization of the public and business sector interested in:

- having their management system activities assessed with focus on results and priorities,
- driving employees to put efforts in permanent improvement of management system and professional development,
- assessing the effectiveness and quality of the organization’s performance,
- assessing the achieved level of the total quality management,
- obtain a material evidence for customers with respect to meeting their needs and expectations,
- foster the organization’s position on both domestic and foreign markets.

The competition is announced annually by the state quality policy coordinator in the Slovak Republic, the Office of Standards, Metrology and Testing of SR (the “office”). The competition is governed by the statute as the principal program document and rules of the competition that set out the fundamental principles of the competition and the relationships between individual competitors and partners of the competition.
Ladies and Gentlemen,

even in these hard times when recession is overwhelming the whole Europe, our society makes even more challenging demands on quality. We have realized that the conception of quality in the global world does not mean only quality of products or services that business organizations and public sector offer. Quality concerns everyone, it concerns lives of all of us. Organizations understand that good relationships with their employees, customers, citizens, strategic partners and society where they work, help to produce goods of higher quality and offer better services. The leaders of organizations that have decided to go this way realize that quality management is very important in this competitive world.

Not every organization that meets the legitimate demands or implements quality management tools in their field of occupation is at the same time exceptional. Requirements to be exceptional are being emphasized everywhere. This business strategy is also required objectively by incoming knowledge economy. It is not only the unique quality of production, but also the business excellence as such. The emphasis on excellence is a noticeable step from traditional business that used to be mostly narrowed only to the growth in production volume and to reduction of production costs and the labour productivity and other classical economic metrics. The modern excellence heads towards higher rated economic and human parameters.

That is why it is important to emphasize and make visible the organizations that show willingness to improve and have set out to the journey towards excellence. The National Quality Award of the Slovak Republic competition which is the most prestigious quality award in our society, awards and emphasizes organizations achieving exceptional results in quality management in the relation towards customers, employees, as well as the whole society. It is the highest possible degree of appreciation in the field of quality in the Slovak Republic that an organization can achieve and can differentiate from their competitors.

The competition offers through a chosen quality model the possibility to look upon organization management and its results in a complex way from the view from above and with a vision to move forward on the basis of recommendations of independent experts from the external environment.

The Slovak Office of Standards, Metrology and Testing as the announcer and organizer of the competition through the National Quality Award of the Slovak Republic increases the awareness of quality management, and also appreciates and encourages business and public sector organizations to improve management processes and to introduce modern methods of quality management systems. They can serve as an accelerator for innovations, changes, rationalization of existing resources and also for improving organization culture that takes into account the needs of customers, employees and society as well as ways to overcome the unfavourable impact of the economic crisis.

I believe that in the thirteenth year of the competition organizations of business and public sector will join because they see a challenge and opportunity for improvement and they will present their exceptional results in the quality management area.

I hope that the First information on the competition and the Application Form that you have in your hands, will be interesting for you and you will take an advantage of the opportunity to participate in the new year of competition that is for all organizations in all categories free of charge.

Lucia Gocníková
President
The Slovak Office of Standards, Metrology and Testing

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
The Competition is designed for all organizations active in production or provision of services and for public administration organizations registered in the Slovak Republic according to valid legal regulations. Participation by both an organization and an organizational unit thereof is not permitted in the same year.

The candidates for the National Quality Award of the Slovak Republic shall be divided into the following categories:

A) Large organizations producing products and providing services:
   A1) Organizations producing products from 251 employees
   A2) Organizations providing services from 51 employees

B) Small and medium-sized organizations producing products and providing services:
   B1) Organizations producing products with up to 250 employees
   B2) Organizations providing services with up to 50 employees

C) Public sector organizations (irrespective of the size):
   C1) State administration organizations
   C2) Self-governing region organizations
   C3) Other public sector organizations

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
**Participating in the competition for the first time**  
Any organization interested in applying for the competition will submit to the office a completed application form by the date as set out in the schedule of the competition. Once the application form is registered, the quality division will check the application form data for correctness and send the competitor a confirmation of the application form acceptance and the application guide for the particular quality model.

After sending the application to the basic part of the competition, the participant receives a template of the self-assessment report, an application guide for the selected model of quality and also the possibility of free training on the methodology for the selected model of quality and the method of processing the self-assessment report for two employees of the organization.

**Course of the competition**  
**Preparatory part**  
This part intends to provide information on the requirements concerning processing of the underlying documents for the competition and education. In the preparatory part of the competition, the applicants may take part in a free information seminar where they will receive the fundamental information on the mission of the competition, the competition categories, methodology and the course of the entire competition, as well as education focused on the methodology, content and method of preparation of the underlying documents for the competition. The participation in the preparatory phase does not bind the applicants to proceed in the competition and has been reserved for all those wishing to adopt the principles of excellent management. The competition thus meets its second, not less important mission, which is to disseminate the knowledge concerning successful management.

**Basic part**  
Every candidate who sends an application to the competition by the deadline becomes a competitor. After checking the completeness of the data contained in the application, the announcer and organizer of the competition:

- provide the rules of the competition,
- enable training on self-assessment according to the selected model of quality,
- provide an application guide for self-assessment,
- provide a template of the self-assessment report,
- carry out evaluation of the self-assessment report,
- summarize the results of evaluating individual competitors received from the leaders of assessment teams, which are then submitted to the Assessment Committee in the form of a report “Results of Evaluation of the Basic Part of the Competition”.

After assignment in the relevant category and after completing the training, the competitor is to process the self-assessment report according to the self-assessment report template, in the maximum range of 75 A4 pages written in size 12 font (excluding the front page, table of contents, list of acronyms, list of annexes, list of tables and charts and the statement) plus a maximum of 5 A4 pages of annexes in the prescribed structure:

- presentation of the organization,
- organizational structure,
- strengths,
- areas for improvement,
- evidence,
- score,
- description of examples/sub-criteria,
- annexes.

A competitor who fails to comply with the prescribed range of pages will be excluded from the basic part of the competition and the self-assessment report will not be the subject of evaluation.
By 23 April 2012, competitors submit the required documentation to the announcer and organizer of the competition in three written executions signed by a statutory and one copy on a CD medium, and that within the deadlines defined in the schedule of the competition.

The teams of assessors in the basic part of the competition will:

- assess the self-assessment reports of the competitors (every team member individually),
- decide on coordination meetings on the joint consolidated assessment of individual criteria,
- define strengths, areas for improvement, and the areas that require further examination under site-visit,
- provide overall assessment of the competitors.

The participation of the competitors with no site-visit will terminate and the organizer will send them the so-called feedback reports.

Finale of the competition

Site-visit:
The teams of assessors will in the finale of the competition perform site-visit and examine therewith all the data required for point scoring. In the final phase of the site-visit, the team of assessors will in view of the ascertained facts sum up the results and process underlying documents for the so-called feedback report on site-visit.

The competitor will:

- enable the team of assessors to enter its premises during the site-visit performance,
- and provide them with all required information in a form of documentation, inspection of their information systems, etc.

The organizer will:

- consult the results of assessment of individual competitors with the leaders of the teams of assessors,
- agree on the date of site-visit with the competitor and the assessors and notify the assessed organization thereof,
- process the so-called “Results of Assessment of the Finale of the Competition” report and submit it to the Evaluation Committee,
- after the Evaluation Committee meeting, inform the competitors of the results of the meeting of the Evaluation Committee and notify the competitors of the scoring results within the competition,
- send the competitors feedback reports on site-visit,
- inform the competitors of the place, date, and method of prize award.

The Evaluation Committee:

- conforms in its work to the statute and rules of negotiation procedure of the Evaluation Committee,
- takes into account the report processed by the organizer and the results of assessment of the teams of assessors after site-visit,
- appoints the group of the competitors to be awarded,
- approves the winners of the competition in individual competition categories.

Only one competitor may become a winner of the National Quality Award of the Slovak Republic in a particular category. In the event the competitors of the competition fail to meet the criteria set out by the Evaluation Committee for the particular annual, the National Quality Award of the Slovak Republic will not be awarded in the particular category.
Each organization is unique in its own special way; thus, a sequence of criteria was created, providing for an objective comparison of individual organizations. The EFQM Excellence Model was designed and is continuously being improved by the European Foundation for Quality Management. The model is the basic methodology used in the European Quality Award in all categories, and in 2000, it became the basis of the National Quality Award of the Slovak Republic.

Structure of the EFQM Excellence Model

The model is a non-prescriptive system based on nine criteria, five of them being “Enablers” and four “Results”. Individual criteria are described in the “Application Brochure of the EFQM Excellence Model”. Criteria 1 to 5 cover how an organization enables itself to achieve results.

There are information required on:
- what approaches (methods) an organization chooses in relation to fulfilment of each of the criteria and;
- what scope of application and/or implementation of the approach is across all levels of organization and in all relevant areas and activities.

Criteria 6 to 9 relate to the results the organization achieves.

There are information required:
- On how achieved values of trends that the competitor includes to evaluate result levels (“success level”);
- cover the scope of the competitor’s activities.

The self-assessment report is assessed using the RADAR methodology.
RADAR Methodology

The core of the evaluation of the EFQM Excellence Model (and thus, of the Competition), is the evaluation methodology called RADAR, consisting of four parts:

- Results
- Approach
- Deployment
- Assessment & Refinement
The Common Assessment Framework – CAF) is a total quality management tool inspired by the Excellence Model of the European Foundation for Quality Management (EFQM) and by the Model of the German Speyer Academy. The CAF model is provided to European public sector organizations as a simple tool to apply quality management techniques aimed at performance improvement.

The CAF model has the following main aims:
1. Introduce the principles of total quality management into public administration, lead organizations methodically while understanding and applying self-assessment in the phase of transfer from a planning and performance system to a fully integrated PDCA cycle;
2. Support self-assessment of public sector organizations in order to obtain a structured picture of the organization and subsequently, ideas for improvement activities;
3. Serve as a bridge between various models used in quality management;
4. Support bench learning between public sector organizations.

CAF Model Structure

The structure of nine areas determines the main aspects requiring attention during any analysis of an organization. Criteria 1 - 5 relate to the enablers’ characteristics of the organization. These determine what the organization does and how it approaches its tasks in order to achieve the desired results. Within criteria 6 - 9, results achieved in relation to citizens/customers, employees, and society are measured. Key performance results are evaluated using measurement and evaluation of internal indicators. Each criterion is divided into sub criteria. The 28 sub criteria define the main areas that must be considered during organizational self-assessment. These are described by examples that explain, in more detail, the contents of the sub criteria and specify possible areas of interest in order to explain how the organization meets the requirements expressed in the sub criterion.
The ceremony of the results announcement and handing over the prizes and awards will take place within the European Quality Week in Slovakia. The prizes and awards are handed over by the highest representative of the State, the announcer and organizer in the presence of representatives of business and public sector.
First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012

JOURNEY TOWARDS EXCELLENCE

ANNOUNCEMENT OF RESULTS AND THE DELIVERY OF PRIZES AND AWARDS IN 2011

Jozef Pavlus, Quality Manager
Radovan Prístavok, Plant Manager

Miroslava Verešová, Head of Quality Management
Zuzana Čechovská, Management Representative for the Management Control System

Jana Burgerová, Dean of the Faculty of Education, Prešov University
René Matlovič, Rector of the University of Prešov

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
Eduard Horbaľ, CEO and Director, Whirlpool Slovakia, spol. s r.o., odštepný závod, Výroba domácich spotrebičov Poprad
Awarded finalist in the A1 category - Organizations producing products from 251 employees

The quality of our products is our challenge and responsibility, especially towards our customers. Participation in the Slovak National Quality Award of the Slovak Republic is part of our continuous improvement. Declaration of our strengths as well as identifying areas for improvement is the source to move forward and to inspire our employees to build a more effective organization. By our participation, we also fulfill one of the pillars of our Whirlpool culture - the spirit to compete and to win. However, we are fully aware that the daily report card of our efforts is shown by our customers.

Our Vision “We create excellence” means for us to achieve exceptional results, do new and extraordinary things, become leaders in many areas, become a winning company. Participation in the Slovak National Quality Award of the Slovak Republic means a confrontation, comparison and acquiring new inputs. The confrontation between internal and external view of our processes, comparison with the EFQM Excellence Model has allowed us to identify not only strengths, but mostly the areas worth being improved. We realize that the customer is the one who decides about our success. Our attention is oriented towards the customer’s needs and their fulfillment. The quality and price are the key factors when deciding to purchase a product.

Milan Veselý, CEO, Slovalco, a.s.
Awarded finalist in the A1 category - Organizations producing products from 251 employees

Using the EFQM Excellence Model is one of the ways how to improve the effectiveness of the organization’s management. Participation in the competition for the National Quality Award of the Slovak Republic gives us an opportunity to present our organization’s management system and to get feedback from qualified evaluators. The feedback from the assessment of the effectiveness of our management system is a major added value of the competition. An independent view on the effectiveness of organization’s management helps us to identify areas with a potential for improvement. Given the interconnection and interdependence of all processes of the organization, it is necessary to improve the system in complex as a whole.

Our efforts are primarily oriented towards the areas where we see the greatest opportunities to increase economic efficiency. Our high priority is still the improvement of management system and occupational safety and health protection. The EFQM Excellence Model is a foundation for building of our management system. Although we do not participate in the competition on a regular basis, we will certainly continue to use the logic of the EFQM Excellence Model.
Radovan Prístavok, Plant Manager, Vaillant Industrial Slovakia s.r.o.
Awarded finalist in the A1 category - Organizations producing products from 251 employees

Participation in the competition is for us a possibility of comparison with successful companies, the possibility of self-assessment, and also the possibility to realize where the areas for improvement are. It is an opportunity to see our own business in a different way and to start realizing strengths and weaknesses. Current methods of assessing quality are mainly oriented in a defined orientation and they are intentionally designed. Using the EFQM Excellence Model provides a complex assessment of the level of organization from several points of view. Such a comparison with other companies allows to have a better look upon our organization’s position in the portfolio of Slovak economic sphere.

The main added value of the competition for our company is in the extension of the methodology and methods of quality evaluating and also in increasing the complexity of looking at assessing the success of the organization. It is also extension of parameters and evaluation indicators that makes the perception of the organization from an external point of view more complex. This view allows us to look for areas that need improvement or which should be subjected to a detailed analysis.

Bohumil Kratochvíl, CEO, SPP – distribúcia, a.s.
Awarded finalist in the A2 category - Organizations providing services from 51 employees

Participating in the competition the Slovak National Quality Award of the Slovak Republic helped our organization to evaluate the models of quality management systems we use. The competition allowed us to compare the approach of our company with other companies and to use the acquired knowledge for further improvement and development. This was the first time we participated in the competition and we expected an independent external view on our company. We highly appreciate the feedback we have received. In many areas it serves as a source of inspiration how to constantly improve the level of quality management in our company.

We will try to head further improvement towards the areas that we identified in the assessment as those that have the potential to improve: the efficiency of communication to external and internal environment, designing and promoting new learning opportunities for individuals, teams and organization, verification of knowledge and effectiveness of precautions in the management system of knowledge sharing, improving and finding new approaches to customers, preparing activities to continuous improvement of the image of the SPP - Distribúcia as an independent company in the leading SPP group. At the same time we will try to get some of the process certified according the ISO standards.

We will certainly continue to use the quality management model as one of the managerial tools to continuously improve the processes in the company.
Robert Čvapek, Director, INDEX NOSLUŠ s. r. o.
Awarded finalist in the A2 category - Organizations providing services from 51 employees

People in INDEX NOSLUŠ work and operate in a manner which is described in the EFQM Excellence Model. We have realized that it has been a long time since we support leadership, build partnerships and measure and evaluate results, quickly respond to changes and adapt processes. Therefore we have decided to summarize it in a self-assessment report. The report has enabled us to get a complex view on the running of INDEX NOSLUŠ and clearly identify what makes us special and where we should speed up. We see the success in this competition as appreciation of the effort and work of all employees of our company. Being qualified for the finals is an important appreciation for us.

Our company has lived according to the philosophy of EFQM Excellence Model, although we did not have sufficient information on this model. The basis of the quality of our work we consider the possibility to work as it is common to us. The quality model allows us to be ourselves, to be more responsive towards stakeholders, to promote creativity and initiative, to improve and to grow thanks to understanding of the context. Therefore we will use the EFQM Excellence Model certainly also in the next period.
The competition is financed from the state budget, office chapter. The 13th annual of the competition is free for all categories and organization types.

The names of the organizations taking part in the basic part of the competition and any related information concerning the assessment is deemed confidential and will be treated as classified information. Any information concerning the assessment of organizations in the finale of the competition is deemed confidential as well. The information will be provided only to the assessors nominated for the team of assessors and to the employees of the office. The office will not declassify any information on the applicants without their prior consents.
The most important international awards for successful implementation of the quality management systems is the competition European Quality Award, awarded by the European Foundation for Quality Management. The Slovak National Quality Award of the Slovak Republic is organized and implemented in accordance with the EFQM Excellence Model and the CAF Model, which are applied in the European Quality Award. This is one of the conditions for candidates in the European competition. Application and documentation of the European Awards for Quality shall be submitted in English.

The need to increase the competitiveness of national economics as an inevitable condition of a balanced foreign trade, led many governments to begin to search the best tools to motivate the business community to greater actions leading to an increase in efficiency, lower costs and better results in meeting domestic as well as foreign customers. The reason for this searching was also an effort to turn the attention of domestic customers to domestic production.

One of the possibilities how to achieve this was the introduction of the national quality awards. Currently there are about 50 national programs for quality awards in the world that are established and coordinated directly by the governments of countries or various non-governmental organizations under the strong support of governments. Awards for the winners are usually handed over by important state representatives (eg in Sweden by the Swedish king, in France by the president of France).

The awarded become a strong example to be followed by the others. Today, one of the most famous quality awards is the American Malcolm Baldrige National Quality Award, which was established by the Act of the U.S. Congress in 1987. The award is given annually and winners in each category are awarded by the U.S. president. In Europe every year since 1992, the quality award has been given by the European Foundation for Quality Management, supported by the European Commission in cooperation with the European Organization for Quality.

The awarded organizations are entitled to state this in their written, visual and audio materials, including publicity, but provided that they publish the year in which they were honoured. Promotion of the competition in the media is made only by the competition organizer.

The awarded organizations share in the appropriate way their experience and knowledge of building and implementing the quality management system and information on achievements in their organization. At the request of the Office they spread the information on seminars, workshops and conferences organized to promote the development of quality management in the Slovak Republic.

**First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012**
<table>
<thead>
<tr>
<th>ACTIVITY</th>
<th>RUN</th>
<th>DEADLINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Announcement of the 13 year of the competition</td>
<td>SOSMT SR</td>
<td>December 2011</td>
</tr>
<tr>
<td>Of sending the first information about the competition</td>
<td>SOSMT SR</td>
<td>December 2011</td>
</tr>
<tr>
<td>Filing for the competition</td>
<td>applicant</td>
<td>20 February 2012</td>
</tr>
<tr>
<td>Free information seminar about the competition</td>
<td>SOSMT SR</td>
<td>1 - 3 February 2012</td>
</tr>
<tr>
<td>Training on self-assessment under the EFQM Excellence Model - the business sector</td>
<td>SOSMT SR</td>
<td>23 - 24 February 2012</td>
</tr>
<tr>
<td>Training on self-assessment under the EFQM Excellence Model - public administration</td>
<td>SOSMT SR</td>
<td>5 - 6 March 2012</td>
</tr>
<tr>
<td>Training on self-assessment according to the CAF Model</td>
<td>SOSMT SR</td>
<td>1 - 2 March 2012</td>
</tr>
<tr>
<td>Training on writing self-assessment report</td>
<td>SOSMT SR</td>
<td>March 2012</td>
</tr>
<tr>
<td>Consultations on competition National Quality Award of SR</td>
<td>SOSMT SR</td>
<td>April 2012</td>
</tr>
<tr>
<td>Processing and transmission of self-assessment report</td>
<td>applicant</td>
<td>23 April 2012</td>
</tr>
<tr>
<td>Evaluation of self-assessment reports of candidates</td>
<td>SOSMT SR</td>
<td>31 May 2012</td>
</tr>
<tr>
<td>Evaluation committee meeting - decision on procedure to the finals</td>
<td>SOSMT SR</td>
<td>June 2012</td>
</tr>
<tr>
<td>Announcement of results of basic and application of the expression of consent to participation in the finals and site visit assessments</td>
<td>SOSMT SR</td>
<td>June 2012</td>
</tr>
<tr>
<td>Express consent to participation in the finals and site visit assessments</td>
<td>applicant</td>
<td>29 June 2012</td>
</tr>
<tr>
<td>Site visit assessment</td>
<td>SOSMT SR</td>
<td>2 July - 31 August 2012</td>
</tr>
<tr>
<td>Evaluation committee meeting - a decision on the winners and commended finalists</td>
<td>SOSMT SR</td>
<td>October 2012</td>
</tr>
<tr>
<td>Preparation and submission of feedback reports from site visit assessment</td>
<td>SOSMT SR</td>
<td>October 2012</td>
</tr>
<tr>
<td>Formal announcement of winners and awarded in each category and 14 statement annual competition</td>
<td>president of the SR, members of the government, the announcer, the organizer</td>
<td>November 2012</td>
</tr>
</tbody>
</table>

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
Year 2011:

Awarded Finalists of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
Whirlpool Slovakia, spol. s r.o., odštepný závod, Výroba domácních spotrebičov Poprad
Slovakco, a.s.
SPP – distribúcia, a.s.
INDEX NOSLÚŠ s. r. o.
Vaillant Industrial Slovakia s.r.o.

Performance Improvement Award of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
Panasonic AVC Networks Slovakia s.r.o.

Award for Participation in the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:
Prešovská univerzita v Prešove

Year 2010:

Winner of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
U. S. Steel Košice, s.r.o.

Awarded finalists of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
BSH Drives and Pumps s.r.o.
HANILE-HWA AUTOMOTIVE SLOVAKIA, s.r.o.
Kovohuty, a.s.
Tepláreň Košice, a. s.

Awarded finalists of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:
Faculty of Business Economics, Bratislava University of Economics, based in Košice

Performance Improvement Award of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
State Institute for Drug Control
Technical University, Košice
Office for Defence Standardization, Codification and State Quality Assurance
Railway Company Slovakia, a.s.

Performance Improvement Award of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:
Ministry of Education, Science, Research and Sports of the Slovak Republic
Trnava self-governing region

Award for Participation in the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:
EKOS, spol. s. r.o. Stará Lubovňa

Award for Participation in the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:
The Faculty of Economics of Matej Bel University, Banská Bystrica
Trnava University of Trnava
University of Žilina
Year 2009:

Winners of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:

- TNT Express Worldwide spol. s r.o.
- Ministry of Finance of the SR

Awarded finalist of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:

- Technický skúšobný ústav Piešťany, š.p.

Awarded finalist of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:

- Technický skúšobný ústav Piešťany, š.p.

Performance Improvement Award of the Competition for the National Quality Award of the Slovak Republic according to the EFQM Excellence Model:

- SIBAMAC, a.s.
- Defence Standardization, Codification and Government Quality Assurance Authority
- Spoločná zdravotná poistovňa, a.s.

Award for Participation in the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:

- Ministry of Education of the SR

Year 2008:

Winners of the Competition for the National Quality Award of the Slovak Republic according to EFQM Excellence Model:

- OTC, s r.o., Hlohovec

Awarded finalists of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:

- Municipal Authority in Trenčín
- Faculty of Materials Science and Technology in Trenčín, Slovak Technical University in Bratislava

Performance Improvement Award of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:

- Faculty of Corporate Economics at the University of Economics in Košice

Year 2007:

Winners of the Competition for the National Quality Award of the Slovak Republic according to EFQM Excellence Model:

- TATRAKON, spol. s r.o., Poprad
- Slovenská legálna metrológia, n. o., Banská Bystrica

Winner of the Competition for the National Quality Award of the Slovak Republic according to the CAF Model:

- Nuclear Regulatory Authority of the Slovak Republic

Year 2006:

Winners of the Competition for the National Quality Award of the Slovak Republic:

- EFQM Excellence Model:
  - SLOVALCO, a.s., Ziar nad Hronom
  - SOFTIP, a.s., Banská Bystrica
  - HERMAN SLOVAKIA, s.r.o., Revúca
  - Slovak Standards Institute, Bratislava

First Information on the Competition and the Application Form for the National Quality Award of the Slovak Republic 2012
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Year 2002:
Winners of the Competition for the National Quality Award of the Slovak Republic:
U. S. Steel Košice, s.r.o., Košice
Slovenaft VÚRUP, a.s., Bratislava

Awarded finalists:
Elas, spol. s r.o., Prievidza
MLJEKOSPOL, a.s., Nové Zámky
TAURIS NITRIA, spol. s r.o., Mojmírovce
PosAm Bratislava, spol. s r.o., Bratislavac

Year 2001:
Winners of the Competition for the National Quality Award of the Slovak Republic:
Tvrdošín - Slovensko, a.s., Martin
Coca-Cola Beverages Slovakia, s.r.o., Bratislava
TSÚ Piešťany, šp., Piešťany

Awarded finalists:
Elas, spol. s r.o., Prievidza
Slovenaft VÚRUP, a.s., Bratislava

Year 2000:
Winners of the Competition for the National Quality Award of the Slovak Republic:
Plastcom, s.r.o., Bratislava
Slovenaft, a.s., Bratislava
Vipotest, s.r.o., Partizánske

Awarded finalists:
Mliekospol, a.s., Nové Zámky
Tvrdošínska mliekareň, s.r.o., Tvrdošín
Coca-Cola Beverages Slovakia, s.r.o., Bratislava
KLF-ZVL a.s., Kysucké Nové Mesto
Matador a.s., Púchov
Topvar a.s., Topoľčany
Slovenaft SOMEA, a.s., Bratislava
TSÚ Piešťany, šp., Piešťany

Year 2004:
Winners of the Competition for the National Quality Award of the Slovak Republic:
Hoechst - Biotika, spol. s r.o., Martin
Slovenské elektrárne, a.s., Mochovice nuclear plant
Slovak Institute of Metrology, Bratislava
Municipal Authority in Martin

Awarded finalist:
Emerson Electric Slovakia, s.r.o., Nové Mesto nad Váhom

Year 2003:
Winners of the Competition for the National Quality Award of the Slovak Republic:
Palma-Tumys, a.s., Bratislava
PosAm Bratislava, spol. s r.o.

Awarded finalists:
Rautenbach Slovakia, s.r.o., Žiar nad Hronom
Municipal Authority in Martin

Year 2005:
Winners of the Competition for the National Quality Award of the Slovak Republic:
VIPOTEST, s.r.o., Partizánske
Eurocontrol Slovakia, s.r.o., Bratislava

Awarded finalist:
SOFTIP, a.s., Bratislava

Awarded finalists:
BSH Drives and Pumps, s.r.o., Michalovce
District Administration Authority in Michalovce, Michalovce

Winners of the National Quality Award of the Slovak Republic according to the CAF Model:
Slovak Technical University in Bratislava, Faculty of Electrical Engineering and Informatics
Municipal Authority in Martin

PAST WINNERS AND AWARDED FINALISTS OF THE COMPETITION

JOURNEY TOWARDS EXCELLENCE